

AMBASSADOR PROGRAMME

Ambassador agreement and terms

BETWEEN

Calcuera

calcuera.com ("we", "us")

AND THE AMBASSADOR

Code:

Agreement version 2026-10-18

Reference: UNSIGNED COPY

This agreement is between you and Calcuera ("we", "us"), the business behind calcuera.com. It applies once you sign it in your ambassador dashboard by typing your name and ticking to agree. Your code works from the moment you join, but free items, agency gifts and appearing on the leaderboard only unlock once you've signed. Agencies accept it when they register. The version you signed, and when, is shown in your dashboard and emailed to you.

1. Who can join

Anyone aged 18 or over who lives in the UK can join. There is no application and no minimum following. One account per person.

2. Your code

- You choose your code when you sign up. It must not be offensive, misleading, or use someone else's name or trade mark. We can refuse or change a code that breaks this.
- Your code gives 10% off to anyone who uses it, including you, with no limit on uses. It can't be combined with other discount codes.
- We may change the discount your code gives in future. We'll email you before we do.

3. XP and levels

- Every paid order made with your code earns XP: 1 XP for every £1 spent (after discounts, excluding delivery) plus 50 XP per order. Orders using your personal VIP code earn XP for the amount spent only.
- If an order is refunded, its XP is reduced to match. If it is cancelled or fully refunded, it stops counting altogether.
- Levels (Rookie, Club, Tour, Pro, Black Label) are based on all-time XP. Once reached, a level is not taken away unless we remove XP from orders that are refunded, cancelled or fraudulent.

4. Free items

- An order is "confirmed" once it is paid, has not been cancelled or fully refunded, and is more than 30 days old. Every 10 confirmed orders made with your code unlock one free item.
- Reaching Pro and Black Label each unlocks one bonus free item.
- A free item is any single product we sell priced at £75 or less, subject to stock, delivered free to a UK address. You claim it from your dashboard. There is no cash alternative and rewards can't be transferred or sold.
- Free items can be exchanged for a different size if stock allows, but can't be returned for a refund.

- Unclaimed rewards stay in your dashboard while your account is active.

5. Your VIP code

From Club level you get a personal VIP code (15% to 30% off, depending on level) that only works with your own email at checkout. It is for your own orders only and must not be shared.

6. The leaderboard and our website

- By joining, you agree that we can show your first name, last initial, photo, team, level, XP and social handles on the leaderboard and, if you are in the top 4 for the month, on our ambassadors page.
- We can hide any photo at any time. You can replace your photo or details from your dashboard whenever you like.
- Photos you upload must be of you, and you must have the right to use them.

7. Posting about us

- Because you get rewards for orders made with your code, UK advertising rules (the CAP Code and consumer protection law) treat your posts about Calcuera as advertising. Label every post that shares your code or promotes us clearly and upfront, for example with "#ad" or "Ad" at the start.
- Be honest. Don't make claims about our products that aren't true, and don't post anything offensive, discriminatory or illegal alongside our brand.
- Follow the rules of the platforms you post on. Don't use paid ads that bid on "Calcuera" or our brand names, and don't post your code on discount or voucher sites.

8. Players and coaches

- Many clubs, venues, tours and sponsors have kit, apparel or sponsorship agreements. It's your responsibility, and your agency's if you have one, to check that being a Calcuera ambassador doesn't conflict with any agreement you're bound by.
- Don't use club, venue, tour or other brands' logos or trade marks in posts about us, and don't wear our gear where your agreements don't allow it.

9. Agencies

- Players choose whether to link to an agency. A linked agency can see the player's stats, rewards and agreement details, and can update their profile and photo. It can't claim rewards or change the player's code or password.
- Linked players can add up to 5 gift picks (each £75 or less) from their dashboard. One pick per agency is approved automatically every 7 days, starting with the one the agency puts next in line, and sent free to the player's UK address. Gift orders don't earn XP.
- Agencies confirm that they represent every player who links to them, and must only use the portal on those players' behalf. A player can remove an agency at any time from their profile.

10. Fair play

We can remove XP, cancel rewards, suspend or close an account if we reasonably believe the programme is being misused. That includes fake or fraudulent orders, orders placed and returned to unlock rewards, multiple accounts, or a breach of this agreement. We'll tell you why.

11. Leaving

You can leave whenever you like by asking us through the help centre. Your code stops working and your profile comes off the leaderboard. Rewards you've already unlocked can be claimed within 30 days of leaving, unless the account was closed under section 10.

12. Our relationship and tax

You're not our employee, agent or partner, and we don't pay you. Free items and discounts may count as income for tax purposes when they're given in return for promotion, so check your own position with HMRC if you're unsure.

13. Your data

We store your name, email, a securely hashed password, your code, your profile details and photo, and the date and value of orders made with your codes. We never show you who placed an order. We use this to run the programme, as set out in our privacy policy. You can ask us to delete your account and data at any time through the help centre.

14. Changes

We may update this agreement. If a change materially affects you, we'll email you at least 14 days before it takes effect. If you carry on in the programme after that, the new version applies.

15. The legal bit

Nothing in this agreement limits liability that can't be limited by law. Otherwise, our total liability to you under it is limited to the value of rewards you've unlocked. This agreement is governed by the law of England and Wales.

Signatures

Signed electronically through the Calcuera ambassador dashboard.
Both parties agree an electronic signature is as valid as a handwritten one.

THE AMBASSADOR

FOR CALCUERA

Calcuera

Name:

For and on behalf of Calcuera

Date:

Date:

Signed from IP

Accepted automatically on signature

UNSIGNED COPY

Keep this copy for your records. The current version is always at calcuera.com/pages/ambassador-terms